

MIS HAWAII

Appendix A to Part 92—Notice Informing Individuals about Nondiscrimination and Accessibility Requirements and Nondiscrimination Statement: Discrimination is Against the Law

MIS Hawaii complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. In compliance with Affordable Care Act's section 1557 goal to expand access to health care and coverage, eliminate barriers, and reduce health disparities, MIS Hawaii does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

MIS provides:

- free aids and services to people with disabilities to communicate effectively with us, such as
qualified sign language interpreters.
- written information in other formats (large print, audio, accessible electronic formats, other
formats).
- free language services to people whose primary language is not English, such as qualified
Interpreters and information written in other languages.

If you need these services, contact Jessica Dew, Nurse Manager/Civil Rights Coordinator.

If you believe that MIS] has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Jessica Dew, Nurse Manager & Civil Rights Coordinator
MIS Hawaii
1401 S. Beretania St. Suite 600
Honolulu, HI 96814
jessicad@oahawaii.com
(808)356-5682 main
(808)356-5630 fax

If necessary, you may file in person or by mail, fax, or email. If you need help filing a grievance, Jessica Dew, Nurse Manager/Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD) Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.